



TANT

Tenants Association of the National Trust Newsletter **Summer 2020**

Check out our website for our forthcoming photo competition with great prizes!



Supporting all types of National Trust Tenancies

REASSURANCE FROM HILARY McGRADY, THE DIRECTOR GENERAL OF THE NATIONAL TRUST

TANT has been liaising closely with the National Trust at this unprecedented time when we know that many tenants are experiencing financial difficulties and we were pleased to receive a letter containing the following statement;

"I am determined that we will continue to provide support and understanding for any tenant who finds their income starting to fluctuate or indeed cease entirely and therefore is struggling with their rent.

There is no question of any National Trust tenant losing their home during this crisis as a result of their inability to pay the rent. This commitment from us is reinforced by the current emergency legislation, which forbids such proceedings for at least the next 90 days. We have also stopped all rent debt chasing letters, again to reduce pressure on all those who are struggling to pay their rent."* Hilary McGrady April 2020

To view the whole letter from the Director General please visit: www.tantuk.org

TANT 2020 AGM CANCELLED

We were sorry that the TANT 2020 AGM, planned for May 17th, had to be cancelled due to the current COVID-19 health emergency.

We were looking forward to our annual opportunity to meet our tenant members but the current situation makes it an impossibility however we hope to be able to recommence our AGM in 2021

**Please note that protection from eviction due to COVID-19 has been extended to 23rd August 2020*



A Message from the TANT Co-Chairs

We write to you in unprecedented circumstances and our first thoughts are with all of our members and their loved ones at this difficult and worrying time. Our overriding message to our members is to stay safe, stay at home and do all you can to protect yourself and our vital NHS services

We know that many of you are concerned about maintaining rent payments in difficult economic conditions. The National Trust has issued a letter to all tenants expressing their awareness and concern and we would recommend that tenants in financial difficulty contact their local Let Estate manager at the earliest opportunity to discuss their individual circumstances in the first instance.

During a meeting between TANT and the NT Land and Estates Director Giles Hunt we were assured that there will be no new rent reviews for the remainder of 2020, rent reviews undertaken since January 1st 2020 will be reversed. All cases of hardship will be addressed by the local office on a case by case basis with consideration being given to individual circumstances and payment plans will be put in place where there is a need to catch up with rent arrears caused by the Covid-19 emergency. Any difficulties paying your rent during this time will be marked up separately on the National Trust accounting system and will not adversely affect your credit rating or any future Landlord reference should you decide to move from your current property.

There is a dedicated FAQ page on the National Trust's website: www.nationaltrust.org.uk/tenants which is updated regularly as the situation changes.

TANT continues liaising with the National Trust as this situation develops and we would urge any tenant who is experiencing problems and has not been able to satisfactorily resolve them with their local Let Estate office to contact us via our website www.tantuk.org, our email address info@tantuk.org or on our helplines, 0845 463 3563 or 0845 467 0323 which are open 24/7 and we will do all we can to assist you.

The TANT website also has useful links and information and is being updated as developments happen. We would encourage all tenants to keep an eye both on the website and our Twitter page: @Tant_uk

Please visit www.gov.uk/coronavirus for the most up to date guidance from the Government in how to help to prevent the spread of this highly contagious virus. It is imperative that everyone follows this guidance to the letter to ensure the safety of all of those living in their communities and TANT is fully supportive of the measures that have been introduced

We know how hard, and at times frightening, the current global situation is and TANT is, as ever, here for any National Trust tenants who are in difficulty.

We wish each and every one of you good health and we hope that you will stay safe in your homes until this has passed

TANT Co-Chairs Joanna Leighton & Andrew Turner-Cross

Membership of TANT (Tenants Association of the National Trust) is Free to all NT Tenants

Register your details to receive our free newsletters & emails with the latest updates.

Name:

(optional).....Address:.....

.....Postcode:.....Email:.....

*Your details will **not** be disclosed to any third parties.*

Donations via our website or post to TANT Treasurer, Gnome Cottage, Punch Bowl Lane, Thursley GU8 6NS or directly to our account: NatWest, A/c Name T.A.N.T. A/c No 75514834 Sort Code 60-16-09



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